21 Tampines Avenue
Singapore 529757

IT Services Department

Temasek Polytechnic User Guide for Connecting to TP-STUDENT Network

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1. Overview

This user guide provides detailed step-by-step guide on how to connect and configure TP wireless SSID "TP-STUDENT".

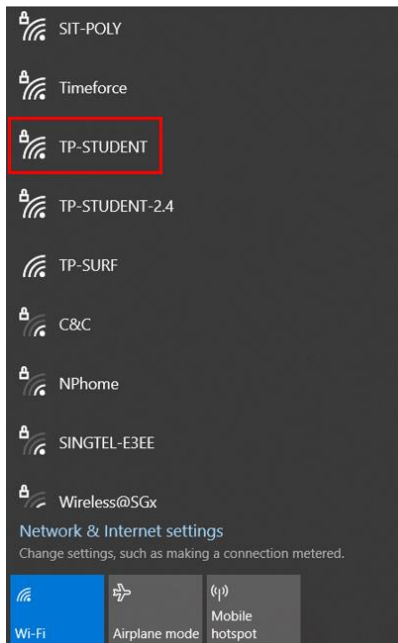To connect to TP-STUDENT network, you will need:

- A laptop or Wi-Fi enabled mobile device
- TP student account

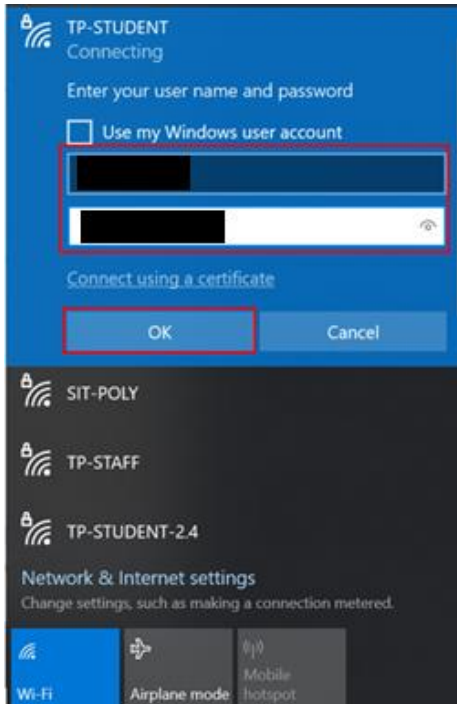## 2. Connecting to TP-STUDENT Network: Windows Laptop
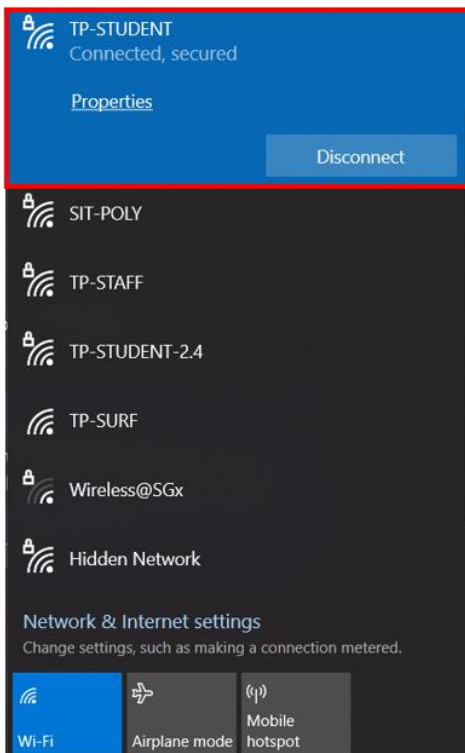
Step 1: Click on the Wi-Fi icon on the task bar.

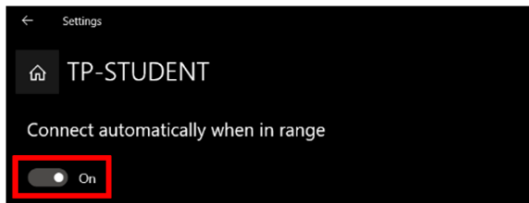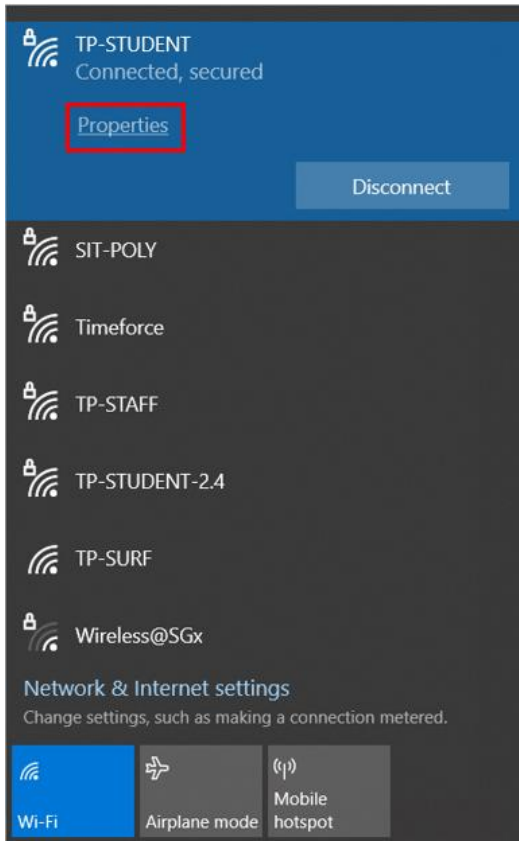**Step 2:** Select "**TP-STUDENT**" network.

Step 3: Enter your username (admission number) and password. Click on "**OK**".

Step 4: You are now connected to TP-STUDENT network.

Note: If you would like your device to be automatically connected to the TP-STUDENT network when in range, click on **"Properties",** followed by turning on the "**Connect automatically when in range**" option.

3. Connecting to TP-STUDENT Network: MacBook

Step 1: Click on the Control Centre icon on the task bar.
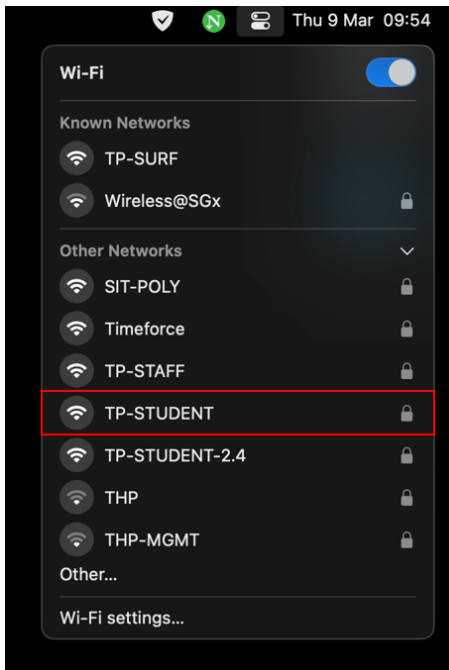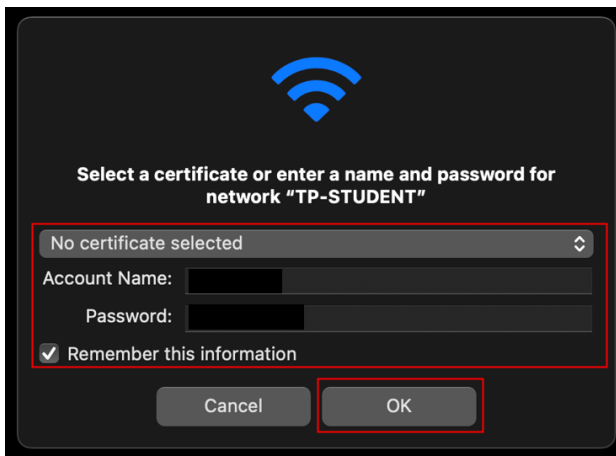
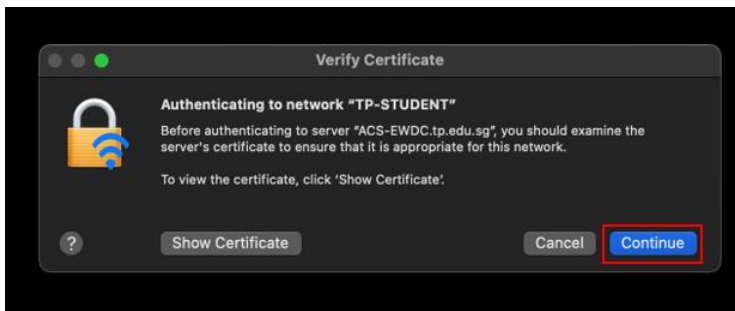**Step 2:** Select "**Wi-Fi**".

Step 3: Select "**Other Networks**".
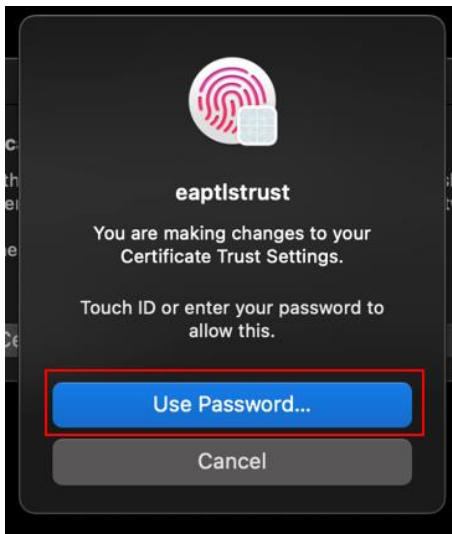
Step 4: Select "**TP-STUDENT**" network.

Step 5: Select "**No certificate selected**". Enter your account name (admission number) and password. Click on "**OK**".
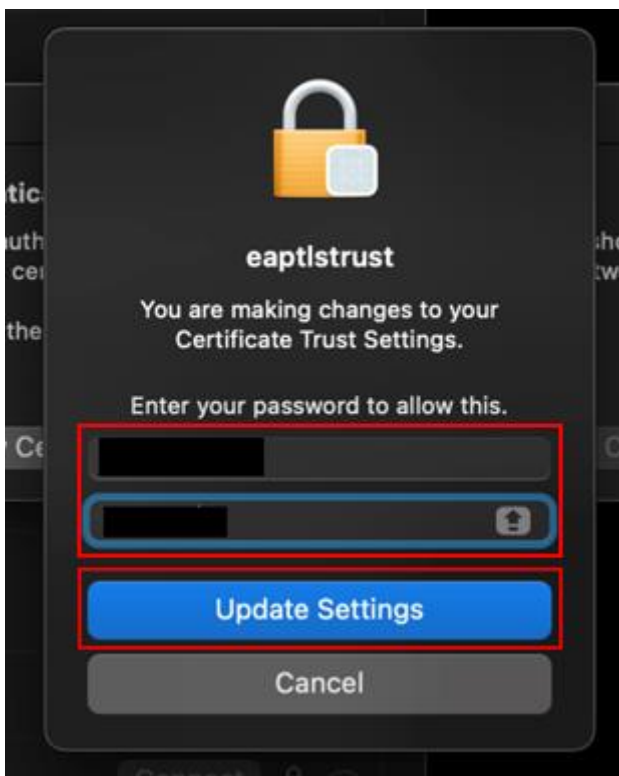

Step 6: Click on "**Continue**".

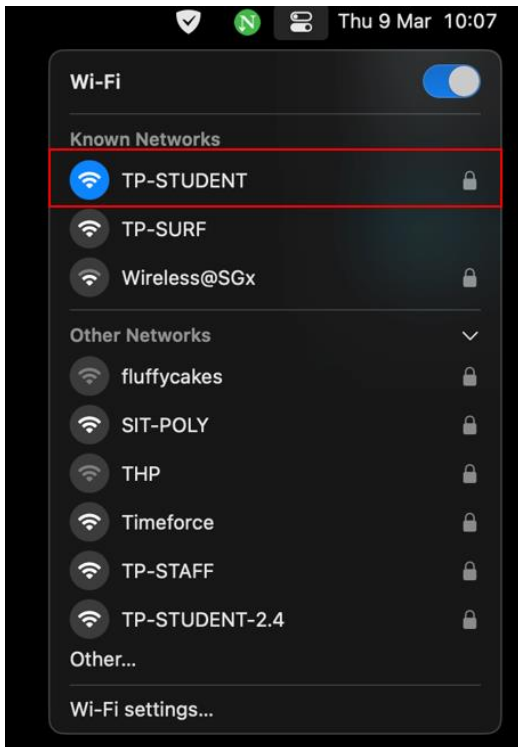**Step 7:** If your MacBook has password setup, you will see this screen. Click on "**Use Password**".

Step 8: Enter your personal laptop password. Click on "**Update Settings**".
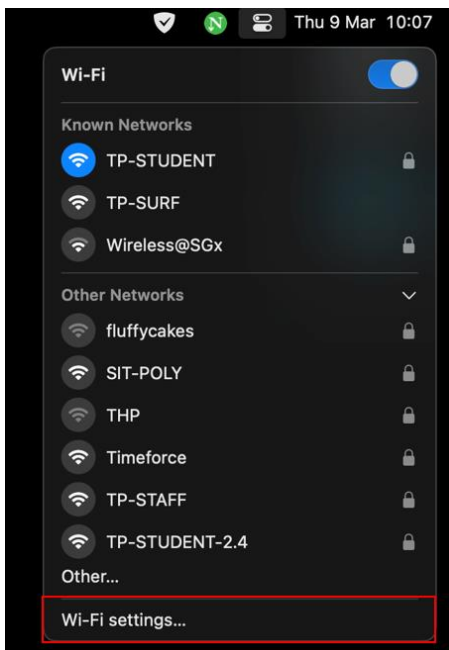
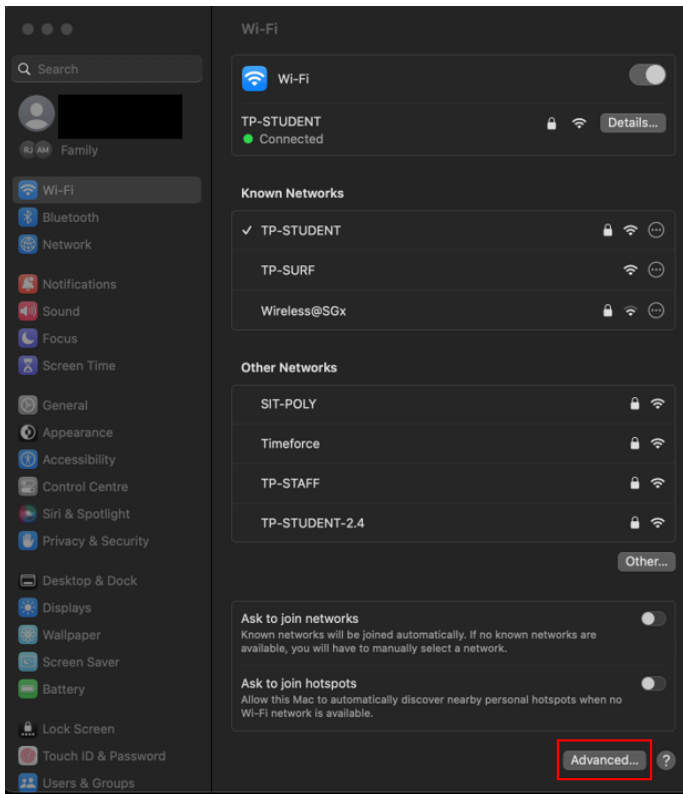**Step 9:** You are now connected to TP-STUDENT network.

Note: If you would like your device to be automatically connected to the TP-STUDENT network when in range, please follow the steps below.
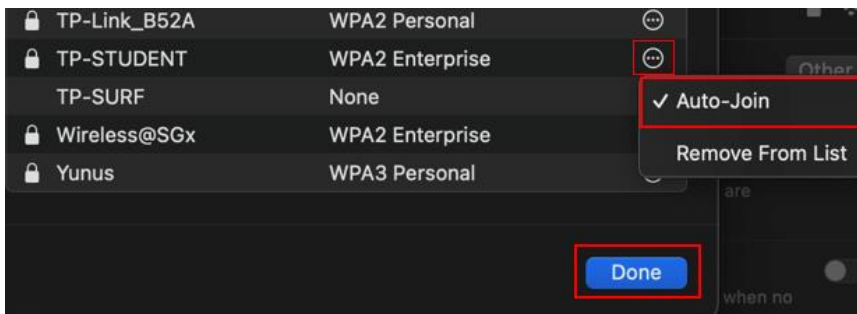
Step 10: Click on "**Wi-Fi settings**".
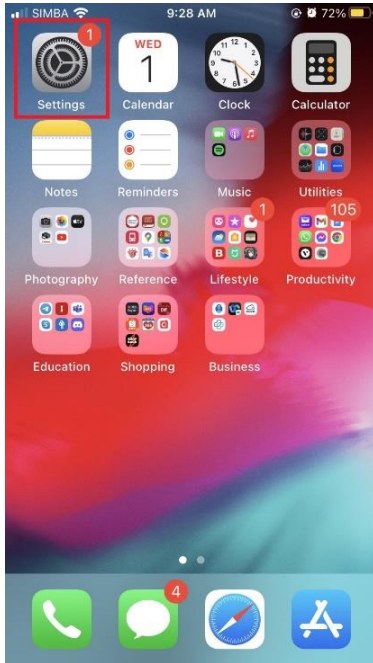
Step 11: Click on "**Advanced**".

Step 12: Click on the "**more options**" icon. Ensure that "**Auto-Join**" is ticked and click on "**Done**".

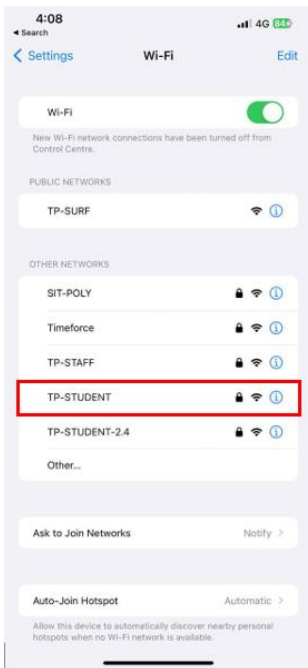### 4. Connecting to TP-STUDENT Network: iPhone
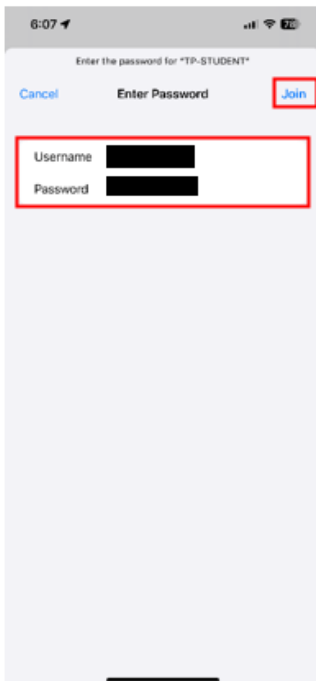
Step 1: Tap on **"Settings"** application.

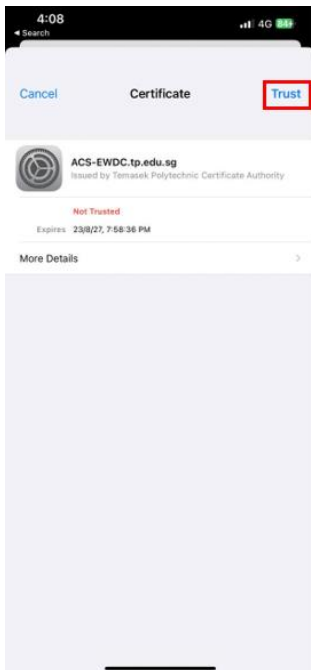**Step 2:** Tap on "**Wi-Fi**".

Step 3: Select "**TP-STUDENT**" network.

Step 4: Enter your username (admission number) and password. Tap on "**Join**".

Step 5: Tap on "**Trust**".

Step 6: You are now connected to TP-STUDENT network.

Note: If you would like your device to be automatically connected to the TP-STUDENT network when in range, tap on the information sign, followed by turning on the **"Auto-Join"** option.
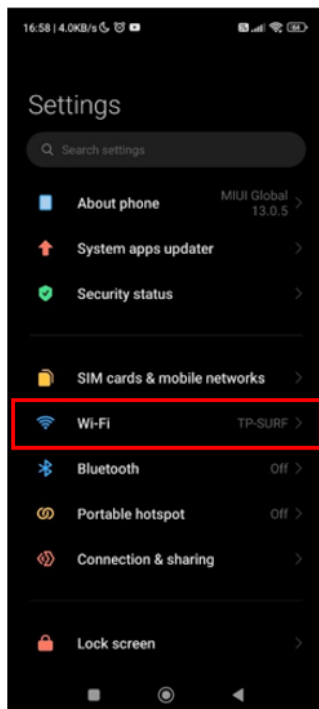
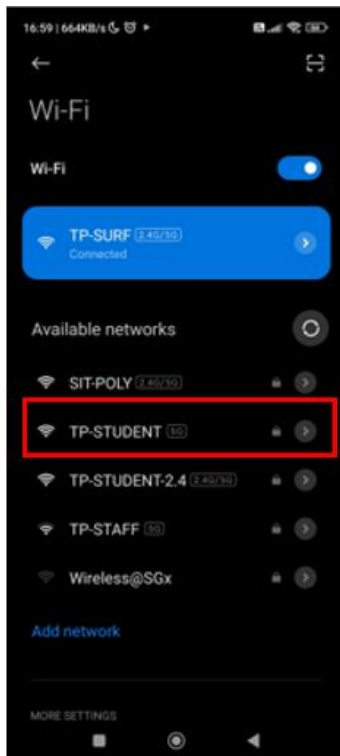## 5. Connecting to TP-STUDENT Network: Android Phone

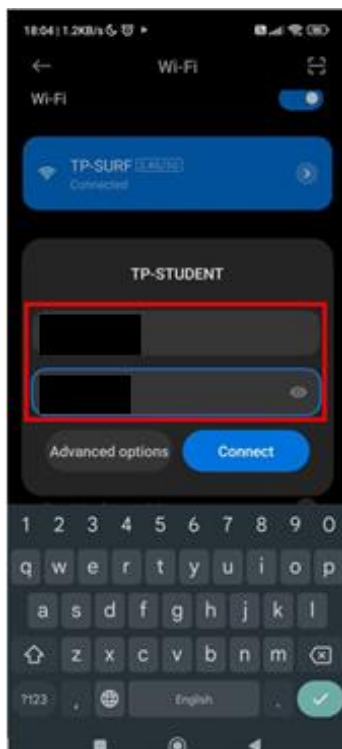**Step 1**: Tap on **"Settings"** application.

Step 2: Tap on "**Wi-Fi**".
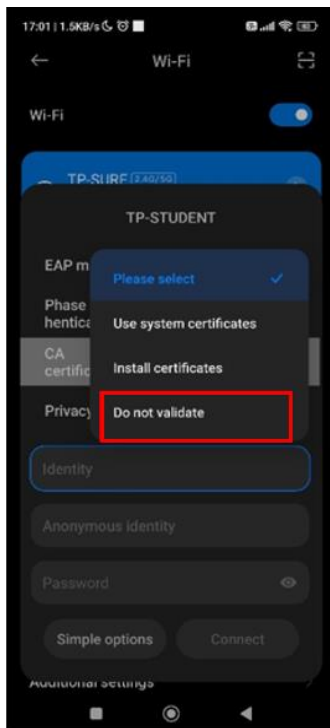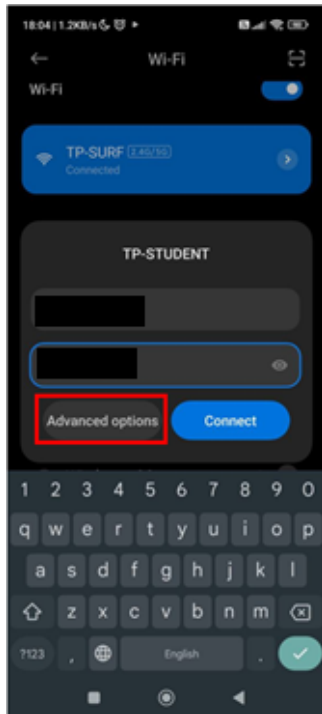
Step 3: Select "**TP-STUDENT**" network.

Step 4: Enter your identity (admission number) and password.
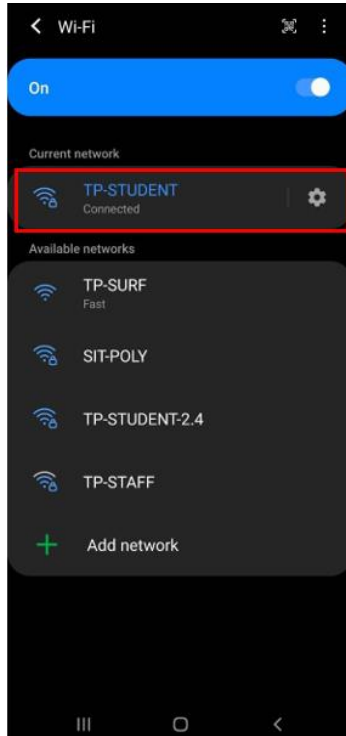
Step 5: Under **"Advanced options"**, select "**CA certificate**", then select "**Do not validate**".
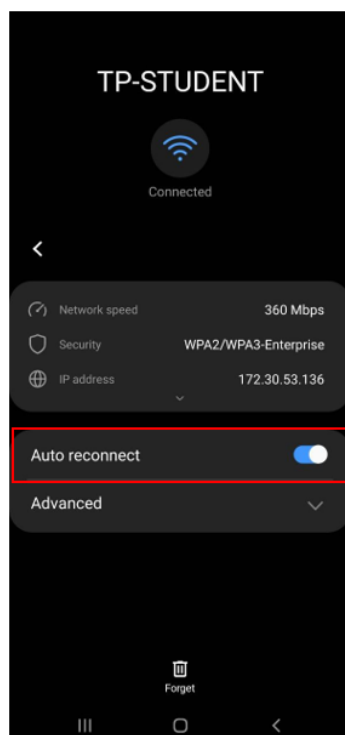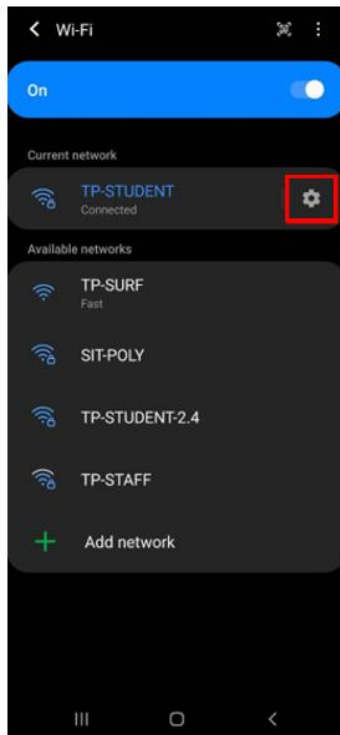
Step 6: Once you have filled in your login credentials and selected the certificate, tap on **"Connect"**.

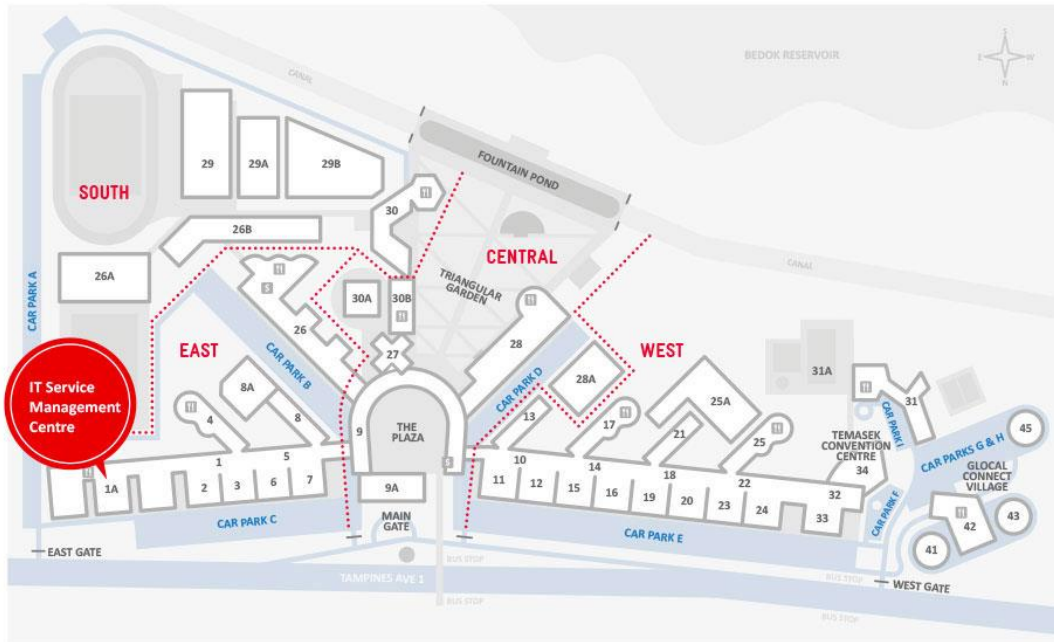
Step 7: You are now connected to TP-STUDENT network.

Note: If you would like your device to be automatically connected to the TP-STUDENT network when in range, tap on the gear icon, followed by turning on the **"Auto reconnect"** option.

6. Contact Us

For any further enquiries or issues, contact TP's IT Service Management (ITSM) Centre at 6780 5933 or email at itsm@tp.edu.sg. Our centre is located at East Wing Building, Block 1A, Level 4, Unit 02.

IT Service Management Centre East Wing Building, Block 1A, Level 04, Unit 02
Locate us via lift lobby 57, 58, & 59 (turn right when exit the lift)

CAMPUS MAP

The operating hours of the Centre are:

Mondays to Fridays: 8.00am to 9.30pm (except for September vacation period where closing time will be at 6.30pm)

Saturdays: 8.00am to 1.00pm (except for September vacation period where ITSM Centre will be closed)